



Client Experience Program

3 Steps to Revitalizing Your Client Experience

In this coaching program we will analyze all areas of the client experience and create action steps to implement opportunities to take your client experience to the next level.

1. *The 3 Step Program.* This is a laser sharp 60 min. meeting where we identify service level agreements for each of your client tiers, complete an analysis of your current client experience and then discover opportunities to add additional services, products and resources.
2. *Why have me work with you on creating a **Client Experience Program**?* As an experienced Business Coach who specializes in working with Financial Advisors, I can brainstorm ideas and ask powerful questions that will help you to get the results you need.
3. *What are some of the ways we analyze the **Client Experience**?* We have a list of areas that we review to see that we have built a client experience that is sustainable and fits your marketing budget.
 - Levels of service
 - Sustainability
 - Time and energy investment
 - The very best activities
 - Tracking
 - Plug the holes
 - Skill up
 - Extra value

This one hour ***Client Experience Program*** is priced at \$300. Call me today to get started at 1-250-380-5024 or email me at rosemary@rosemarysmyth.com.